



Homes that change
people's lives

Job Advert: Relief Staff

Details

Reference

000200

Salary

£10.51 per hour + £1.26 per hour holiday pay

Department

Supported Housing

Hours

Ad Hoc

Job Type

Temporary

Location

Bristol and South Gloucestershire

Closing Date

Sunday, 11 July 2021

Planned Interviews

Monday, 19 July 2021

Job Description

Elim Housing Association is a provider of housing and support services in the West of England and Gloucestershire, our vision is 'to meet housing need and deliver homes that change people's lives'. Elim's aim for it's customers is to ensure that the housing and services Elim provide serve as a platform for growth, facilitating all our customers to achieve their aspirations. In this way, we make our homes truly life changing by ensuring that our service has a positive impact long after a person has left Elim accommodation.

Elim **CARES** Values were created in partnership with our customers, staff, Board and other stakeholders, and they represent our commitment to how we deliver our services and work together successfully:

- C Customers First – Customers are at the heart of our services and decision making.
- A Aspirational and Accountable – We are ambitious for our customers, staff and stakeholders. We work with integrity, learn from mistakes and do what we say we will.
- R Results – We work hard and deliver great results for our customers and for Elim.
- E Everyone's view matters – We listen to understand, improve and build our services
- S Supportive – We tackle challenges head on and inspire each other to achieve our potential.

We are recruiting for Relief Workers to work across a variety of sites in Bristol:

Priory Court, Bristol – part of Bristol Parents Alliance which a service for vulnerable parents in Bristol.

Phoenix Place, Bristol – part of Bristol's homelessness pathway for Women housing 55 women and mothers and babies.

Ron Jones House, Bristol – is part of Bristol's homelessness pathway for men housing housing 42 residents.

The Forecastle – Alveston, near Thornbury – housing 17 residents aged 18+.

What you will be doing:

- Establish and maintain trusting relationships with individuals, maintaining regular contact and facilitating a co-produced planned programme of support.
- Assess the support needs and risks of individuals in line with organisational Support Delivery and Risk Management procedures

- Assist individuals to identify and access appropriate move on accommodation
- Promote opportunities and encourage the raising of aspirations of the individuals you support in education, training and employment
- To effectively deliver housing management services to all clients. This includes monitoring rents accounts, welfare benefits, to support residents access move accommodation

Person Specification

What you will need to be successful:

- Excellent communication skills, with the ability to communicate at all levels both orally and in writing, tailoring to individual need when required
- Excellent engagement skills coupled with the ability to identify barriers to engagement, break them down whilst respecting and paying attention to people's needs
- Ability to work in partnership with multiple agencies, including statutory agencies to improve outcomes for those receiving our services
- Ability to maintain accurate and up to date records by using common Microsoft Office packages, Excel, Word, Outlook and other systems and software
- Empathy with the causes of homelessness for vulnerable individuals and the barriers they face.

Benefits

- Excellent rates of pay
- Flexible hours
- Variety of work/projects to choose from so you can work in the environment you feel most passionate about
- Relief work can lead to permanent employment

Contact Us

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Rudgeway, South Gloucestershire
BS35 3QH

Call: 01454 411172
Email: HR@ElimHousing.co.uk

About US

Providing homes, supporting people.

Elim Housing is a socially responsible business delivering quality homes and support services which positively change people's lives.

We engage and innovate, and work in collaboration with others to enhance the wellbeing and independence of individuals and communities.