



Homes that change
people's lives

Job Advert: Supported Housing Officer

Details

Reference

002046

Salary

£26000-£28000

Department

Supported Housing

Hours

36.5

Job Type

Permanent

Location

Taylor

Closing Date

Tuesday, 06 May 2025

Planned Interviews

Monday, 12 May 2025

Job Description

HOURS: This is on a working rota some weeks may vary in hours and there will be late shifts and weekend shifts. You will be required to work bank holidays.

Elim Housing Group is a provider of affordable housing and support services in the West of England and Gloucestershire, our vision is 'to meet housing need and deliver homes that change people's lives'. Last year, our supported housing services helped to make a positive difference in the lives of over 1000 individuals or families. We are large enough to offer security, expertise and career progression, yet small enough to know our staff and neighbourhoods personally.

Elim **CARES** Values were created in partnership with our customers, staff, Board and other stakeholders, and they represent our commitment to how we deliver our services and work together successfully:

- C Customers First – Customers are at the heart of our services and decision making.
- A Aspirational and Accountable – We are ambitious for our customers, staff, and stakeholders. We work with integrity, learn from mistakes and do what we say we will.
- R Results – We work hard and deliver great results for our customers and for Elim.
- E Everyone's view matters – We listen to understand, improve and build our services
- S Supportive – We tackle challenges head on and inspire each other to achieve our potential.

The role is based at Taylor House in Gloucester, reporting to the Team Leader and part of the Supported Housing department.

Taylor House provides accommodation-based support for single people and couples with complex, multiple and high-level support needs, aged 18+. 34 residents are housed in a mixture of self-contained accommodation and rooms with shared facilities.

What you will be doing:

As a Supported Housing Officer, you will be working closely with our clients, supporting them through difficult times in their journey. This involves working in partnership with other agencies and professionals, dealing with stakeholders and housing management issues as well as working closely with our clients on 1 to 1 basis.

There will also be an opportunity for you to run a workshop in an area you enjoy.

Elim Housing Group is a provider of affordable housing and support services in the West of England and Gloucestershire, our vision is 'to meet housing need and deliver homes that change people's lives'. Last year, our supported housing services helped to make a positive difference in the lives of over 1000 individuals or families. We are large enough to offer security, expertise and career progression, yet small enough to know our staff and neighbourhoods personally.

Elim CARES Values were created in partnership with our customers, staff, Board and other stakeholders, and they represent our commitment to how we deliver our services and work together successfully:

C Customers First – Customers are at the heart of our services and decision making.

A Aspirational and Accountable – We are ambitious for our customers, staff and stakeholders. We work with integrity, learn from mistakes and do what we say we will.

R Results – We work hard and deliver great results for our customers and for Elim.

E Everyone's view matters – We listen to understand, improve and build our services

S Supportive – We tackle challenges head on and inspire each other to achieve our potential.

HOURS: This is on a working rota some weeks may vary in hours and there will be late shifts and weekend shifts. You will be required to work bank holidays.

The role is based at Taylor House in Gloucester, reporting to the Team Leader and part of the Supported Housing department.

Taylor House provides accommodation-based support for single people and couples with complex, multiple and high-level support needs, aged 18+. 34 residents are housed in a mixture of self-contained accommodation and rooms with shared facilities.

What you will be doing:

As a Supported Housing Officer, you will be working closely with our clients, supporting them through difficult times in their journey. This involves working in partnership with other agencies and professionals, dealing with stakeholders and housing management issues as well as working closely with our clients on 1 to 1 basis.

There will also be an opportunity for you to run a workshop in an area you enjoy.

Person Specification

What you will need to be successful:

- Experience of delivering support services to clients in accommodation-based projects.
- Knowledge of Psychologically Informed Environments.
- Ability to manage your time effectively and prioritise your own work. Taking a proactive approach to targets and workload.
- Able to vary communication to suit the needs and preference of the individual, ensuring staff and clients are listened to and have opportunity to contribute their views.

Benefits

Elim employees benefit from:

- 25 days annual holiday rising to 30 days.
- Annual paid day off for your birthday.
- Access to training and career development through Elim Skills Academy
- Company pension.
- Life Assurance.
- Annual bonus.
- Health cash plan, which includes discounts to a wide range of shops and services.
- Free onsite car parking

Contact Us

Units 3 & 4, Pinkers Court,
Briarlands Office Park, Gloucester Road,
Rudgeway, South Gloucestershire
BS35 3QH

Call: 01454 411172
Email: HR@ElimHousing.co.uk

About US

Providing homes, supporting people.

Elim Housing is a socially responsible business delivering quality homes and support services which positively change people's lives.

We engage and innovate, and work in collaboration with others to enhance the wellbeing and independence of individuals and communities.