



Homes that change
people's lives

Job Advert: Supported Housing Officer

Details

Reference

002098

Salary

£26'000 to £28'000 p/a Pro rata

Department

Supported Housing

Hours

24hrs

Job Type

Permanent

Location

Bristol Families - Inc dispersed MMC units

Closing Date

Sunday, 14 December 2025

Planned Interviews

Thursday, 18 December 2025

Job Description

Elim Housing Association is a provider of housing and support services in the West of England and Gloucestershire. We have an exciting opportunity in our support department to be part of our Bristol Family's service.

'Although it might be a challenging role at times, it is so rewarding and a privilege to be part of people's life's journey. If you'd like to make a difference in your career and other's people lives, this role is for you. Elim is a supportive organisation with a great sense of community and fairness. I have felt so encouraged and supported since the minute I started.'

Elim Colleague

This is a rewarding and varied role, delivering housing related support to some of the city's most vulnerable, yet amazing parents in different environments. You will do this in our supported housing schemes in Southmead and Knowle, and across our family's temporary dispersed accommodation in the East of the city. It is essential you hold a full UK driving license and have access to a vehicle.

- You will establish and maintain trusting relationships with our residents, some of whom will be parents, maintaining regular contact and facilitating a co-produced planned programme of support.
- Assess and identify the strengths, support needs and risks of in line with organisational Support Delivery and Risk Management procedures
- Assist residents to identify and access appropriate move on accommodation
- Promote opportunities and encourage the raising of aspirations of the people you support in education, training and employment
- Work in partnership with external agencies to safeguard and facilitate the effective delivery of support and improve outcomes for those receiving our services

Person Specification

What you will need to be successful:

- Excellent communication skills, with the ability to communicate at all levels both orally and in writing, tailoring to individual need when required
- Ability to work in partnership with multiple agencies, including statutory agencies to improve outcomes for those receiving our services
- Empathy with the causes of homelessness for vulnerable women / parents and the barriers they face.
- Ability to identify and raise the aspirations of those receiving our services, encouraging education, training and employment
- Ability to maintain accurate and up to date records by using common Microsoft Office packages, Excel, Word, Outlook and other systems and software

Benefits

Elim recognises our highly-skilled and dedicated colleagues are our greatest asset in achieving our vision. Elim colleagues benefit from:

- 25 days annual holiday rising to 30 days.
- Paid day off for your birthday.
- Access to training and career development through Elim Skills Academy
- Company pension.
- Life Assurance.
- Health cash plan, which includes discounts to a wide range of shops and services.
- Free onsite car parking
- Bank holidays paid at time and a half

Salary is prorata

For full details of Elim's benefits, Elim CARES values and culture, and to hear from some of colleagues what they value about working for Elim please visit our website.

We are proud to be an inclusive and values driven organisation that celebrates the diversity of our colleagues. We see the importance of creating an inclusive workforce that reflects our diverse customer base and so welcome applications from underrepresented groups.

We are unable to offer work permit sponsorships

Contact Us

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About US

Providing homes, supporting people.

Elim Housing is a socially responsible business delivering quality homes and support services which positively change people's lives.

We engage and innovate, and work in collaboration with others to enhance the wellbeing and independence of individuals and communities.