



Homes that change
people's lives

Job Advert: Assistant Team Leader - Supported Housing

Details

Reference

002137

Salary

28-30k p/a pro rata

Department

Supported Housing

Hours

30

Job Type

Permanent

Location

Alveston, Kingswood, Staple Hill & Yate

Closing Date

Monday, 24 November 2025

Planned Interviews

Monday, 08 December 2025

Job Description

Elim Housing Association is a provider of housing and support services in the West of England and Gloucestershire, our vision is 'to meet housing needs and deliver homes that change people's lives'. Elim's aim for its customers is to ensure that the housing and services Elim provide serve as a platform for growth, facilitating all our customers to achieve their aspirations. In this way, we make our homes truly life changing by ensuring that our service has a positive impact long after a person has left Elim accommodation.

What you will be doing:

- Working with the Team Leader to provide leadership to services that are designed to reduce repeat homelessness and improve outcomes for vulnerable adults.
- Provide direct line management for the RSAP staff, direction, support, and coaching for the South Glos staff team, promoting, and supporting ongoing professional development.
- Supporting the Team Leader to monitor the quality of support and housing management delivered by the team, via the use of outcome tools and systems, reviewing impact and ensuring a psychologically informed approach underpins support work.
- Be responsible for the maintenance and security of the buildings under your remit, in line with our Health and Safety compliance framework.
- Supporting the Team Leader to ensure data is collected by the team and produce monthly and quarterly reports for the South Gloucestershire Council in line with contractual requirements.
- Deliver centred and trauma informed support for people placed by the Local Authority
- Working across services as and when required to ensure the delivery of the wider support service is maintained. Driving license and access to a vehicle are essential.

Person Specification

What you will need to be successful:

- A commitment and enthusiasm to supporting people in housing need
- The ability to understand and apply safeguarding procedures to ensure customers and colleagues are safe
- An understanding of the role that the effect of trauma has on people's development, emotional and physical wellbeing
- The ability to develop the skills to manage and motivate a team of colleagues

- Personal resilience, flexibility and willingness to develop your knowledge and skills

Benefits

Elim recognises our highly skilled and dedicated colleagues are our greatest asset in achieving our vision. Elim colleagues benefit from:

- 25 days annual holiday rising to 30 days.
- Paid day off for your birthday and volunteer day each year.
- Access to training and career development through Elim Skills Academy
- Flexible working
- Company pension.
- Life Assurance.
- Health cash plan, which includes discounts to a wide range of shops and services.
- Free onsite car parking

We are unable to offer work permit sponsorships

Contact Us

Units 3 & 4, Pinkers Court,
Briarlands Office Park, Gloucester Road,
Rudgeway, South Gloucestershire
BS35 3QH

Call: 01454 411172
Email: HR@ElimHousing.co.uk

About US

Providing homes, supporting people.

Elim Housing is a socially responsible business delivering quality homes and support services which positively change people's lives.

We engage and innovate, and work in collaboration with others to enhance the wellbeing and independence of individuals and communities.