



Homes that change
people's lives

Job Advert: Housing Manager

Details

Reference

000733

Salary

£32,000 to £35,000 per annum

Department

Housing Services

Hours

37.5 hours per week

Job Type

Permanent

Location

Head Office, Rudgeway near Thornbury, Bristol/Homeworking

Closing Date

Sunday, 30 January 2022

Planned Interviews

Thursday, 10 February 2022

Job Description

Elim Housing Association is a small Housing Association who provide housing and support services over a wide geographical area. Our vision is 'to meet housing need and deliver homes that change people's lives'. Our aim is for our customers is to provide services that serve as a platform for growth, facilitating all our customers to achieve their aspirations. In this way, we make our homes truly life changing by ensuring that our service has a positive impact long after a person has left Elim accommodation.

Elim **CARES** Values were created in partnership with our customers, staff, Board and other stakeholders, and they represent our commitment to how we deliver our services and work together successfully:

- C Customers First – Customers are at the heart of our services and decision making.
- A Aspirational and Accountable – We are ambitious for our customers, staff and stakeholders. We work with integrity, learn from mistakes and do what we say we will.
- R Results – We work hard and deliver great results for our customers and for Elim.
- E Everyone's view matters – We listen to understand, improve and build our services
- S Supportive – We tackle challenges head on and inspire each other to achieve our potential.

We are currently looking for a Housing Manager who will lead on delivery of housing management services across our homes, including for Gypsy and Traveller sites and Houses in Multiple Occupation.

Experience of working in housing is essential but you do not need specific experience in some of the more diverse areas of the work to fulfil this role.

What you will be doing:

- Managing, developing and coaching your team to success.
- Achieving individual and departmental KPIs and work in accordance with all relevant policies and procedures.

- Work positively to embed change and contribute to the development of services as and when required.
- Delivering excellent services across our tenures.

Person Specification

What you will need to be successful:

- Experience in a social housing or similar role
- Experience of team management and development.
- Understanding of working with diverse communities.
- Experience of managing and developing respectful, productive and supportive relationships with residents, colleagues, managers and external agencies and stakeholders.
- A full driving licence, access to own transport and business use insurance

For full details of the role requirements please see the Job Profile.

Benefits

Elim employees benefit from:

- 25 days annual holiday rising to 30 days.
- Company pension.
- Life Assurance.
- Annual bonus subject to successful appraisal requirements.
- Health cash plan, which includes discounts to a wide range of shops and services.

Contact Us

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Call: 01454 411172
Email: HR@ElimHousing.co.uk

About US

Providing homes, supporting people.

Elim Housing is a socially responsible business delivering quality homes and support services which positively change people's lives.

We engage and innovate, and work in collaboration with others to enhance the wellbeing and independence of individuals and communities.