**Thank you for considering our draft strategy.**

We are in the process of developing two new Elim strategies and would like to hear your views and feedback as part of this process.

The aim of the Asset Management Strategy is to ensure that Elim has the right homes in the right places. This focuses on how we provide and maintain good condition, safe and affordable homes that our customer want to live in. The strategy also sets out our plans for our operating area and how we ensure that we are making the right decisions about where and how we manage and invest in our existing homes and new properties for the future.

The draft is available [**here.**](https://www.elimhousing.co.uk/resident-zone/information-policies/)

If you have read this draft strategy, we would be really pleased to receive your responses to the questions below.

|  |  |
| --- | --- |
|  | |
| **Question 1**. Do you think this strategy focuses on the right issues to improve our customers’ experience and satisfaction with their Elim home? | |
| □ | Yes |
| □ | No |
| □ | Not sure |
|  | |

Comments:

|  |  |
| --- | --- |
|  | |
| **Question 2:** Do you agree with the main aims of the strategy?  These aims are for Elim to have the right homes in the right place. This means our homes are:   * Good condition, safe and affordable to live in – including affordable to heat. * Financially sustainable and affordable for Elim to maintain * Located in pleasant and safe communities with easy access to the facilities, services and infrastructure people * Able to meet local housing need. | |
| □ | Yes |
| □ | No |
| □ | Not sure |
|  | |

Comments:

|  |  |
| --- | --- |
|  | |
| **Question 3:** Do you think there is anything important missing from this strategy? | |
| □ | Yes |
| □ | No |
| □ | Not sure |
|  | |

If you have answered yes, please tell us what you think is missing?

|  |
| --- |
|  |
| **Question 4:** How do you think we could improve this strategy? |
| Comments: |

**Question 5:** Please let us know if you have any other feedback below.

Comments:

Thank you very much for the time you have taken to provide feedback. Please return this form to [info@elimhousing.co.uk](mailto:info@elimhousing.co.uk) by March 6th 2024.