

## Advice from Bristol City Council's HomeChoice Team

The following is comment and advice provided to Elim by Bristol City Council's HomeChoice Team which we thought would be useful to share but more information can be found on their website:

*[www.homechoicebristol.co.uk/content/Information](http://www.homechoicebristol.co.uk/content/Information)*

Bristol City Council (BCC) have agreed to speed up all new applications from our tenants at Bouverie Court and Easton Road via a fast assessment process to the point of band award.

BCC have said, if you reside in a household at Bouverie Court and are not the tenant please contact BCC.

The Council encourages you to make your own housing application, which will be assessed on your housing need but may not be awarded Band 1 status.

BCC advise, if you are an existing applicant, and you notify them of a change in circumstances they will again reassess as a priority. BCC has confirmed that all tenants affected by the decision to demolish and who apply for rehousing via HomeChoice, will be Band 1 – this is dependent on the applicant not having rent arrears or causing any anti-social behaviour.

### **Band 1**

BCC has awarded tenants Band 1 due to your current circumstances and your urgent need to move. BCC have clearly stated that you need to bid regularly to give yourself the best chance of getting an offer.

BCC advised if you are in Band 1 and do not bid within 6 months, your application may be cancelled.

BCC highlighted if someone in your household has a medical condition you must inform BCC in your application when prompted. This will help them find suitable properties for you with existing adaptations.

**To be clear: this advice, the assessment of applications and oversight of HomeChoice is the responsibility of BCC.** Therefore, any questions or concerns regarding your application need to be raised with BCC via:

- Visit the Customer Service Centre at 100 Temple Street, Bristol, BS1 6AG Mon, Tues, Thurs and Fri 9.00am -4.00pm, or Wed 10.00am -4.00pm, or
- Call on 0117 922 2400 or
- Complete the online contact form, available at Contact Home Choice Bristol - [bristol.gov.uk](http://bristol.gov.uk) or
- [hcb.enquiries@bristol.gov.uk](mailto:hcb.enquiries@bristol.gov.uk)